



We exist to provide dependable customer support and promote financial stewardship by consistently delivering reliable service for the good of the university and our community.

VALUE WE CREATE



Financial Guidance

Provide accurate and consistent information.



Supportive Collaboration

Work to support the common good.



Foster Positive Relationships

Initiate an environment of understanding and enthusiasm to help.



Everyone Matters

Consistently provide exceptional customer service.

HOW WE CREATE IT



Supportive Community

Value teamwork and encourage one another.



Supportive Knowledge

Nurture, develop, and strengthen team knowledge and skills.



Supportive Leadership

Make an impact on the campus through positive guidance and education.

We power business, safety, and operations to drive excellence at our university.

PRINCIPLES



Invest in Our People

We aim to foster an environment that regards employees as subject matter experts who continuously expand their skills as we provide enhanced opportunities for professional growth and organizational excellence.



Drive Forward-thinking Solutions

We foster a culture that encourages creative solutions, strategic planning, and continuous process improvement. We believe in the power of collaboration, active listening, and creativity to drive innovation and success.



Deliver Clear and Consistent Service and Communication

We are dedicated to fulfilling promises, ensuring smooth operations, and enhancing customer interactions at every touchpoint. We prioritize prompt responses, regular follow-up, and meticulous care with customer requests to provide clear and consistent communication and informed decision-making.

VALUES



Trust & Integrity

We always strive to do the right thing, build trust, and inspire confidence.



Collaboration

We recognize the power of doing more together and commit to maintaining positive interactions, collaborative efforts, and shared resources.



Stewardship

We commit to the responsible management of finances and resources entrusted to us and consistently seek to maximize their potential for the benefit and sustainability of our community.